



# **CRUISE GUIDELINES**

Alya Catamaran

# *Galapagos*

## National Park Rules:

In order to preserve this World Heritage site. The National Park Authorities have some rules that you must follow during your visit to the Islands.



1. Keep a distance of **2 meters** from wildlife including the cameras.



2. Do not touch or feed the fauna.



3. Do not remove elements of the ecosystem. Do not take any food to the uninhabited islands.



4. Do not smoke, drink alcohol or make campfires



5. Stay on marked trails.



6. Take pictures **without flash**. Professional shootings and drones need authorization.



7. Camp in designated sites **with prior authorization**.



8. Use fishing boats that are authorized for **experiential activities**.



9. Do not introduce external elements to the ecosystem.



10. Do not use motorized watercrafts, submarines, and air tourism.



## REMEMBER



Do not write on the landscape.



Leave trash in its designated place



Visit protected areas with a specialized guide.



Use authorized tourism services.



Once aboard, your Naturalist Guide will assist you with guidance and support throughout your trip.

All the activities available in the Galapagos Islands are regulated by the National Park: please respect all of your guide's directions and do not leave the trails without authorization.



# *Entertainment* and Lounge Information

## ● ELECTRICITY

Each cabin provides 110V power, ensuring comfort and convenience throughout your journey.

**Note:** According to universal standards, most adapters are compatible with various voltages.

## ● LUGGAGE

For assistance with your luggage please, contact our crew.

## ● PAYMENTS

We accept payment in US dollars, either in cash or by credit card. However, please be aware that the payment system in Galapagos can sometimes experience connectivity issues, which may prevent card payments from going through.

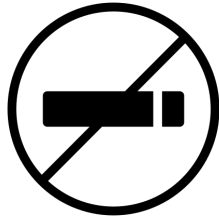
## ● EVALUATION FORM

Your opinion and comments are very important to our company, due to this, at the end of the cruise, we kindly ask you to fill the evaluation form. This feedback will **help us to improve** our service.



# General Information

## ● SMOKING



Smoking is not allowed on the islands. On board, smoking is restricted to the main deck on the stern, of the boat. It is prohibited to smoke in any other area.

## ● WATER



This is one of the main concerns in Galapagos Islands. Please **SAVE AS MUCH WATER AS POSSIBLE**. Do not leave faucets on while shaving, teeth brushing, etc.

Water dispensers are installed in the vessel to provide sufficient fresh water for everyday use, that way you will be helping to save energy, used on its production. We use biodegradable products for our soaps and cosmetics - Use them freely.

## ● ENERGY



Please remember to turn off all electrical devices and lights when leaving your cabin.

## ● AIR CONDITIONING



If you leave your cabin, please help us to control the vessel energy use, by turning off the air

## ● DRINKABLE WATER



Before disembarking on any island, make sure to fill up your bottle with fresh water. Staying hydrated is key to fully enjoying every exploration, especially under the equatorial sun. Plus, bringing your own reusable bottle helps reduce plastic waste and protect this natural paradise.

## ● TOILETS



Please be aware that the vessel's plumbing system differs from those on the mainland or at home. Kindly avoid disposing of toilet paper, sanitary napkins, or similar items in the toilets. A small trashcan is provided for this purpose, and our crew will empty it daily.



# Dear Guest

WE ARE GLAD TO HAVE YOU ON BOARD

We wish you a delightful journey aboard our M/C Alya Catamaran. Welcome to our paradise—allow us to share with you one of the world's most unique treasures.

## Vessel Services and Guestroom Features

### SAFETY

According to international regulations you must take part in a safety drill exercise in order to know what to do in case of an emergency on board.

Your Naturalist Guide will instruct you with safety procedures. Please do not go out on the balcony at nighttime, there may be a sudden movement and you may fall overboard.

### WAKE UP CALLS

Please coordinate with your guide, for your personalized wake up call.

### KAYAK

Four double kayaks are available for your enjoyment, depending on the itinerary. Please ask your guide for availability.

### SAFE BOX

Instructions are located near each safe. We highly suggest placing valuable belongings inside to keep them safe during activities on the island.

### AIR CONDITIONING

All cabins have this feature for our travelers' comfort. As an ecological initiative, please remember to shut it down when leaving the room.

### PADDLE

We provide all equipment including the boards to take part in this fun adventure while you watch the most impressive fauna paddling along the coastlines.

### LIFE VEST

The lifevest is located in the closet area of your cabin. Your guide or a crew member will instruct you how to use it.

### SNORKELING GEAR SERVICE

We provide full snorkeling gear, including mask, snorkel, fins, and wetsuits. Everything is included for your comfort—no rental required. Enjoy your adventure!

### BED LINEN

We clean your room daily. If you want us to change your bed linen, please leave the card on the bed, with this small gesture, you will help us to protect the environment.



## DAMAGE IN YOUR CABIN

Please verify that everything in your cabin is working properly; if not please contact your guide. At the end of the cruise a member of the crew will check all cabins on board, in case of damages, you will be charged accordingly.

## TOWELS

Please do not remove the towels from the cabin, you will be provided with beach towels when necessary. When you want to change the towel, please leave the card on top.



## BAR SERVICE

From your first consumption, you can open an account and pay in cash or credit card, the night before your departure. The list of available drinks is located next to the bar.

## PRODUCTS ON BOARD

Ecuadorian products and souvenirs are available for purchase.

## LOST AND FOUND

All articles that have been found are safely stored with the Captain. Please contact your Guide with information on, when and where, an item has been lost or forgotten.



Dear guest, we are not responsible for forgotten or lost items after your check out.

**Please check that you do not leave anything in your cabin.**

## RECYCLING USED BATTERIES

In the lounge you will find a “Used Battery Box”, where you can deposit dead batteries. Recycling these batteries helps us to avoid the pollution on the environment.



## RECYCLE PROGRAM

There is a complete Recycle Process for all waste produced in the operation of the vessel. Please segregate and deposit your garbage into the blue basket (for recyclable trash) and black basket (non-recyclable).

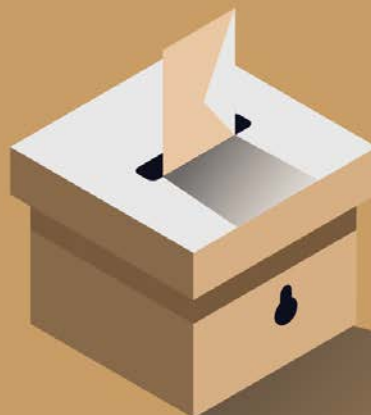
If you do not find the baskets, please pass the garbage to any member of our staff. Help us to care for and preserve our Islands.



## GRATUITIES

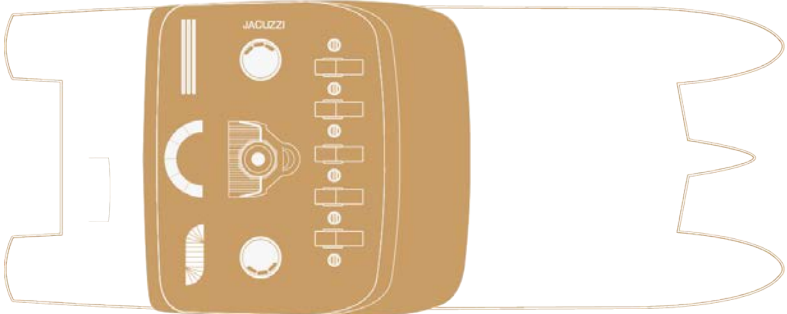
- Tipping and gratuities vary greatly depending on cultural norms and customs.
- Please keep in mind that the quality of service should guide the amount of your tip for the naturalist guides, crew, and other staff members working aboard Alya Catamaran (the total will be equally divided among them).
- **We suggest** an average of **USD \$25** per passenger per day for the crew, and **USD \$15** per passenger per day for the guide. The guide and crew tips should be given separately.
- For your convenience, the crew will place tip envelopes in your cabin, labeled Crew and Guide. If you wish to leave a contribution, we kindly ask you to place them in the wooden box located in the main lounge.

# TIPS

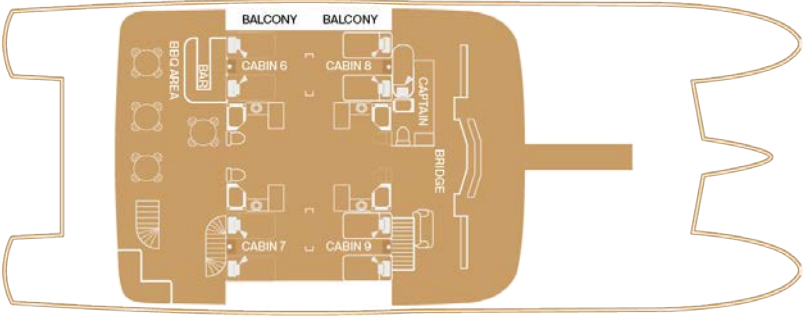


# Deck Plan

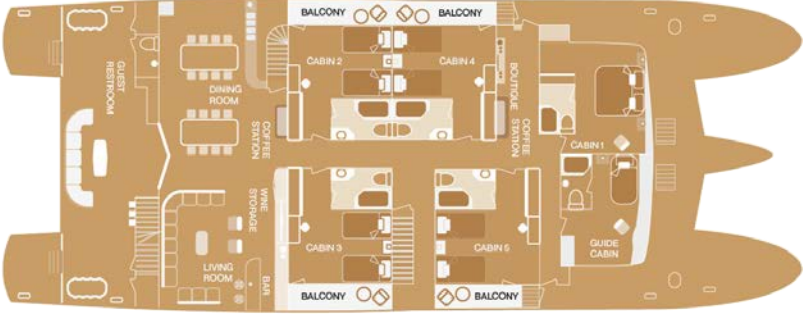
SUN DECK



UPPER DECK



MAIN DECK



LOWER DECK

